

## **Terms and Conditions**

Welcome to our website. Please read these terms and conditions ("terms and conditions", "terms") carefully before using [website URL] website ("website", "service") operated by [company name] ("us", "we", "our").

### **Conditions of use**

By using this website, you certify that you have read and reviewed this Agreement and that you agree to comply with its terms. If you do not want to be bound by the terms of this Agreement, you are advised to stop using the website accordingly. Takka Jöhnin and Feuvyper only grants use and access of this website, its products, and its services to those who have accepted its terms.

### **Privacy policy**

Your privacy is important to us. We are not going to give your information provided to any third parties. We gather your information for the one-time purpose of shipping – if applicable, and do not save it anywhere else. We do not gather data through your interactions nor will we use your data to send advertisements to you. We will never share your personal data with anyone. You may request your saved data – used for one time purpose of shipping if applicable – to be deleted from the website. Email to [thewretched.tj@gmail.com](mailto:thewretched.tj@gmail.com) and you will be notified upon success.

### **Pricing**

#### **What is our pricing policy?**

All prices on [website URL] are for online purchases only and may differ from bookshops.

Prices are subject to change without notice and prices may differ due to extra fees included such as shipping.

#### **VAT Distance Selling Regulations**

To comply with current VAT distance selling regulations, we now charge the applicable VAT rate for any country for which we exceed the distance selling threshold.

### **Customs Charges**

If you are ordering goods for delivery outside of the EU, please note that your consignment may be subject to import duties and taxes, which are levied once the goods reach the country/region of the destination. Any such charges levied in relation to customs clearance

must be borne by you. It is accepted by you that [website URL] has no control over additional charges in relation to customs clearance. [website URL] recommend that you check with your local customs officials or post office for more information regarding importation taxes/duties that may be applicable to your online order.

### **Intellectual property**

You agree that all materials, products, and services provided on this website are the property of Takka Jöhnin and the art belongs to Feuvyper, its affiliates, directors, officers, employees, agents, suppliers, or licensors including all copyrights, trade secrets, trademarks, patents, and other intellectual property. You also agree that you will not reproduce or redistribute Takka Jöhnin and Feuvyper's intellectual property in any way, including electronic, digital, or new trademark registrations. You grant Takka Jöhnin and Feuvyper a royalty-free and non-exclusive license to display, use, copy, transmit, and broadcast the content you upload and publish. For issues regarding intellectual property claims, you should contact the company in order to come to an agreement.

### **User accounts**

As a user of this website, you may be asked to register with us and provide private information. You are responsible for ensuring the accuracy of this information, and you are responsible for maintaining the safety and security of your identifying information. You are also responsible for all activities that occur under your account or password. If you think there are any possible issues regarding the security of your account on the website, inform us immediately so we may address them accordingly. We reserve all rights to terminate accounts, edit or remove content and cancel orders at our sole discretion.

### **Contract**

When you place an order to purchase a product from our website we will send you an e-mail confirming receipt of your order and containing the details of your order. Your order represents an offer to us to purchase a product that is accepted by us when we send e-mail confirmation to you that we've dispatched that product to you.

### **Refunds and Returns**

Should you change your mind about your order, you can get a full refund **BEFORE** the shipping is done. You can do this within 3 working days after receiving your confirmation email. Also, if there is an issue with a digital product, please contact us and we will be happy to offer a replacement for you. You may receive a replacement for injured printed product

but the price of shipping must be paid anew. This does not apply to Hungarian addresses as shipping is free.

## Shipping

Services with limited tracking information provide updates that may be delayed or incomplete. The estimates listed here refer to approximate transit time once an item ships. Production time is not included due to the products already available in a limited number of 100. To Hungary, shipping is free and is guaranteed to be delivered within 5 working days.

## Worldwide

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Standard MAIL	2-4 weeks, standard tracking
UPS/GLS	1-3 weeks, standard tracking
UPS/GLS	1-2 weeks, priority fast tracking

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Transit times are not guaranteed and delivery dates may vary. To help ensure delivery, please make **sure to use a valid address and phone number for shipping**, and let us know of any changes needed as soon as possible. We do not recommend shipping to hotels or other temporary addresses, and support may be limited for orders older than 60 days. Need your order by a certain date? If your order is time sensitive, **please contact support** [thewretched.tj@gmail.com](mailto:thewretched.tj@gmail.com) for assistance! We do not ship to unavailable, wrong, faulty address and do not give refund if you have failed to fill out the form correctly. Ensure you have picked the right region and gave the right delivery address. For any change, dilemma, question, please always contact us first. We will reply within 18 hours.

## Applicable law

By using this website, you agree that the laws of the [your location], without regard to principles of conflict laws, will govern these terms and conditions, or any dispute of any sort that might come between Takka Jöhnin and Feuyper and you, or its business partners and associates.

## Disputes

Any dispute related in any way to your use of this website or to products you purchase from us shall be arbitrated by state or federal court [your location] and you consent to exclusive jurisdiction and venue of such courts. Indemnification You agree to indemnify Takka Jöhnin and Feuyper and its affiliates and hold Takka Jöhnin and Feuyper harmless against legal claims and demands that may arise from your use or misuse of our services. We reserve the right to select our own legal counsel.

### **Limitation on liability**

Takka Jöhnin and Feuyper are not liable for any damages that may occur to you as a result of your misuse of our website. Takka Jöhnin and Feuyper reserve the right to edit, modify, and change this Agreement at any time. We shall let our users know of these changes through electronic mail. This Agreement is an understanding between Takka Jöhnin and Feuyper and the user, and this supersedes and replaces all prior agreements regarding the use of this website.